

Website CARE - Plans

Technology always advances and improves with time, so should your online business. Let us handle all your updates, backups, security, monitoring and CARE for your website.

Your CARE Plan and What's Included:	Starter	Standard	Premium
Video Training Tutorials	✓ (WP Dashboard)	✓ (WP Dashboard)	✓ (WP Dashboard)
Manage & Update WordPress Core, Plugins, Themes	✓ (Daily)	✓ (Daily)	✓ (Daily)
Security & Vulnerability Updates	✓ (Daily)	✓ (Daily)	✓ (Daily)
Security Checks / Security Scans	✓ (Weekly)	✓ (Daily)	✓ (Daily)
Website Performance Scans	✓ (Weekly)	✓ (Weekly)	✓ (Daily)
Amazon Cloud Backups	✓ (Weekly)	✓ (Daily)	✓ (12h, 6h, Active)
Client Website Reports	✓ (Monthly)	✓ (Monthly)	✓ (Monthly)
Google Analytics Reports	✓ (Monthly)	✓ (Monthly)	✓ (Monthly)
Heatmaps & Visitor Recordings	✗	✓	✓
Incoming Feedback, Polls, Surveys & Recruiter Tests	✗	✗	✓
SEO Ranking	✗	✓	✓
24/7 Uptime Monitoring	✗	✓	✓
30 Min Regular Website Support	✓ (30 Minutes)	✗	✗
30 Min Priority Website Support	✗	✓ (30 Minutes)	✗
60 Min Priority Website Support	✗	✗	✓ (60 Minutes)
	R 350 pm	R 750 pm	R 1,500 pm

Updates	Security	Backups
Website Updates - Core - Plugins - Themes	Website Security - Brute Force Protection - File change detection - Website Security Scans - SSL Secure Checks	Website Backups - Monthly - Weekly / Daily - Safe Backups - Incrementals
Monitoring	Maintenance	Support & Edits
Website Monitoring - Performance Checks - 24/7 Uptime Monitoring - Google Analytics Reports - Website Reports	Website Maintenance - Maintenance - Bug Fixes - Migrations - Transfers	Website Support - Website Tutorials - Support (email) - General & Priority Support - Various website edits

